



Dear Valued Guest:

In cooperation with the Southern Nevada Health District, ARIA Resort is contacting recent guests who may have stayed with us from June 21 to July 4 at a time when water tests detected elevated levels of Legionella bacteria in several of our guest rooms.

Health officials have recently notified us of a few reported instances of guests who visited ARIA, were diagnosed with, treated for, and recovered from Legionnaires' disease (a form of pneumonia caused by Legionella bacteria). In an abundance of caution, we are attempting to notify guests who may have been exposed to these bacteria during this short period. Legionella is a common naturally occurring bacteria that exists in most water supplies and in some circumstances can cause illness. People often receive low-level exposure in the environment without getting sick. Illness usually occurs when someone who is susceptible receives direct concentrated exposure to the bacteria when breathed in as a mist or vapor.

The illness is not contagious; you cannot catch it from other people. Most cases are successfully treated with antibiotics. Symptoms of illness caused by Legionella bacteria include high fever, chills, cough, fatigue, muscle aches and headaches. These symptoms usually begin 2 to 14 days after being exposed. If you have developed any combination of these symptoms, we encourage you to see your doctor, especially if you are at higher risk of infection due to a chronic illness, respiratory disease, or compromised immune system or if you are a smoker or elderly.

Legionella is a concern for all large buildings and ARIA has a comprehensive water management program in place, which includes regular testing. Following the recent elevated test result, our facilities team immediately implemented additional precautionary measures, and our most recent test results indicate that no detectable level of active Legionella bacteria was present in any of the locations tested. We will continue to monitor our water quality on an ongoing basis to ensure the safety of the water system and our guests.

If you have questions regarding this notice, please call 1-877-326-ARIA (2742) to speak directly with our staff about this issue. Also, please share this letter with others who stayed in your room during your visit to the ARIA Resort.

Additional information on Legionella is available on the Southern Nevada Health District website, www.SNHD.info, or by calling the Health District's information line, (702) 759-INFO (4636) or toll free (866) 767-5038.

Sincerely,

A handwritten signature in black ink that reads "Paul Berry".

Paul Berry
Vice President Hotel Operations